



TOURISM GRADING COUNCIL
OF SOUTH AFRICA
Quality in Tourism

Long Thin Farm

Still Bay, Western Cape

Member ID: 558861162

Three Star Self-Catering

Assessor: Arlene Brink

Visit: 12 September 2024

Executive Summary

Summary: Strengths

Long Thin Farm is located on a farm, 15minutes drive from Stillbay. The farm offers a 3 bedroom farm house and an additional 2 cottages called Stone cottage and Milkwood Cottage. The cottages each offer 2 bedrooms and 1 bathroom. The farm house offers a private pool and beautiful views of the Goukou River. The riverfront is accessible from the cottages by taking a short stroll few hundred yards sloping down through the vines & olive orchards. The units offer fully equipped kitchens, fireplaces, verandas with bbq areas and guests can make use of the kayaks located at the jetty. Kids can have endless fun on the beautiful lawn and jungle gym. The units are pet friendly. Guests have access to free wifi.

Summary: Areas for Improvement

None

Exterior: Strengths

A representative is available 24/7 as some workers live on the farm. Parking is available in front of the cottages or in the driveway at the main house. Clear signage is visible from the road. Guests have secure access into the units. A neighborhood watch is active in the area.

Exterior: Areas for Improvement

The owner and other neighbours are currently investing into a camera system linked to SAPS.

Bathrooms: Strengths

Bathrooms are spacious and provides a door from the bedroom. Sufficient lighting available in all bathrooms. Bath mats and quality towels are provided. Toilets have lids, toilet brushes are in place as well as lidded bins. All windows have privacy through blinds or tinted windows. Showers are equipped with shower doors. Basic toiletries like shampoo and soap are provided. Hooks available for clothes, pool towels are available for guests use.

Bathrooms: Areas for Improvement

None

General Services & Service: Strengths

The host and owner Philip is extremely friendly and loves to get positive feedback from guests. Guests are met by a representative if the owner is not available. The main house is equipped with a washing machine and guests staying in the cottages can make use of the washing machine available in the cellar. Guests receive all information on the accommodation facilities prior to arrival.

General Services & Service: Areas for Improvement

None

Kitchens: Strengths

The main house offers a large fully equipped kitchen with all the necessary cooking utensils etc. The two cottages has open plan kitchens and also offer all equipment although the kitchens are smaller. Kitchens are neat and working spaces hygienic. Microwaves, kettles, toasters are provided.

Kitchens: Areas for Improvement

None

Housekeeping: Strengths

Sufficient stock of linen. Units are thoroughly cleaned and hygienic. Housekeeping services are offered during the stay. Guests are informed of cleaning schedules during check in.

Housekeeping: Areas for Improvement

None

Unit Bedrooms: Strengths

Bedrooms are well sized and neat. Mattress and pillow protectors are in place. Mosquito nets are available, additional blankets in the cupboards. Quality linen are provided in all bedrooms. Rooms offer bedside tables and lamps.

Unit Bedrooms: Areas for Improvement

Some rooms have headboards and others not - grace period requested.

Grace period requested for TV's at the cottages.

A dispensation request for safes are provided.

Lounge, Dining Room and Patio: Strengths

The various lounges offers excellent seating areas. The main house offers a TV and fireplace in the lounge. Dining rooms are open plan and provide adequate seating for all guests. The patios provide seating areas and excellent views of the Goukou River.

Lounge, Dining Room and Patio: Areas for Improvement

None

UA: Strengths

None

UA: Areas for Improvement

None

Score Summary

Overall Assessment	Score	Outcome
Overall Impression	60%	Three Star
Criteria Scores		
Bathrooms	60%	
Exterior	65%	
General Services & Service	60%	
Housekeeping	60%	
Kitchens	60%	
Lounge, Dining Room and Patio	60%	
Unit Bedrooms	62%	

UA Grading

UA Level: **Level**