



TOURISM GRADING COUNCIL  
OF SOUTH AFRICA  
*Quality in Tourism*

Greetings Phil Couchman

Your establishment, Long Thin Farm, membership number 558861162, has been awarded Three Star grading in the Self-Catering category as a result of the assessment performed by Arlene Brink on 12 September 2024.

We congratulate you and your team on this achievement and we acknowledge your efforts to contribute to the sustainability of the Tourism Industry in South Africa through your commitment to quality assurance.

What you need to know:

1. Please continue to proudly display the TGCSA logo on all your marketing collateral i.e. brochures, websites etc giving further prominence to the fact that your establishment has been quality assured and that your star grading status is appropriately acknowledged.
2. As a star graded establishment, should a plaque be due to you, it will be couriered to you within 60 days from your approval date. As part of the conditions of joining our quality family, it is critical to display this marketing tool to the public during the duration of your valid grading status. It is important to familiarise yourself with the Schedule of Conditions you accepted when applying for grading as these conditions govern the use of TGCSA insignia (Stars, grading certificate and plaque).

In an effort to continually improve quality standards within the tourism sector, we identified the following four training programmes which have been uploaded on the TGCSA's YouTube channel. Click below to find out more:

- [Front Desk Operations](#)
- [Guest Room Attendants](#)
- [Housekeeping and Cleaning Guest Room](#)
- [Restaurant Service](#)

Once again congratulations on this achievement and we are all looking forward to working with you to "*put the stars where they belong*".

Nelisiwe Yengwa

National Quality Assessment Manager

**Tourism Grading Council of South Africa**